

**DRIVE RESCUE**

**IMPORTANT**

# The confidentiality and security of your data is of paramount importance to us...

We appreciate the trust you are placing in Drive Rescue by selecting us to work on your damaged storage device.



We are fully conversant with and **compliant** to all relevant data protection legislation including **GDPR** (2016/679), **ePrivacy** (2011), the **Irish Data Protection Act** (1988 and 2003).



Your recovered data is returned to you on new storage media that has been scanned and verified to be **virus and malware free**. It is delivered back to you by a **tracked courier** or can be collected, by prior arrangement, from our offices by your representatives. They must bring ID with them. For your added peace of mind, we can **encrypt the recovered data** (using container-level or full-disk encryption).



We will be pleased to sign your **non-disclosure agreement** or **data processing agreement**.



We **physically destroy or return to you** the original data storage devices once the data has been recovered from them. We retain a copy of the data until you have the recovered data in your possession and have verified that you can access the data. We then delete our copy of your data. None of your recovered data is stored or held by us long-term.



We adhere to a strict **labelling protocol** of all inbound and outbound devices to our offices.

Since 2007, end-users, SMEs, MSPs, corporate and government bodies have trusted Drive Rescue with their data for our excellent success rates and conscientious approach to data security.

[www.datarecoverydublin.ie](http://www.datarecoverydublin.ie)

